

## Reservation Terms & Conditions

Please read our terms and conditions carefully before making your reservation.

**NO SMOKING - NO DRUGS - NO FOOD ALLOWED IN ANY OF OUR VEHICLES.**

Smoking, food and the illegal use of controlled substances are not permitted in our vehicles, No alcohol beverages are permitted if anyone under the age of 21 is being transported. It is illegal and unsafe to open the sunroof or stand out of the vehicle's windows. You must be seated at all time when in our vehicle, no standing or moving around is allowed especially when the vehicle is in motion. Capcity Limo LLC has the right to terminate the contract with no refund if any of the above terms are broken.

The driver has the right to terminate the contract and without refund for the following reasons: If any of the passengers is: \*Cursing, yelling, being disrespectful to the driver \* Smoking \* Engaging in illegal activities such as the use of controlled substances \* Fighting\* Behaving in a physical and violent manner \* Carrying weapons \* Engaging in any activity deemed unsafe or threatening to both the driver and the other passengers\* interfering with the safe operation of the vehicle. Such behavior is not tolerated and you will be asked to leave the vehicle immediately.

We reserve the right for a 15-20 min grace period from your scheduled pick up if for any reason we couldn't get to you on time. This lost time will be added at the end of the service if needed.

The client assumes full responsibility and authorizes credit card charges for:

- Minimum \$250 will be charged for any damages to the vehicle and/or property caused by the client and/or his/her guests, whether caused by accident, neglect, or intent.
- Overtime fees, and any other costs due and not collected at the end of the charter. Overtime start 15 minutes pass your reservation drop off time, charged in 1 hour blocks. For airport transportation or pick up/drop off overtime start 15 minutes pass your pick up time.
- Smoking, Sick/vomit fee \$300, excessive cleaning fee \$100.
- Champagne and liquor glasses replacement fee, \$10 per glass.

The company is not responsible for any lost or stolen items left in the vehicle.

CapCity Limo LLC cannot be held liable for delays or inconveniences due to traffic, weather or situations deemed an act of God. Cancellation Policy: Cancellation received at least 30 days prior to the contract will be charged a \$100 processing fee. Cancellations received from 29-15 days prior to the contract date will be charged 50% of the original contract amount.

All cancellations received less than 14 days prior to the contract date will be charged the full amount of the contract.

In rare cases, CapCity Limo LLC, has the right to cancel the contract with full refund at any time and for any reason. (such as hazardous weather, mechanical problems,...)