

What if my flight is delayed or cancelled?

Please call as soon as you know of any delays or cancellations so we can adjust your pick up time without any extra charge. Please note, we can not guarantee availability of our vehicles if the delay is over 30 minutes and we were not notified. We will do all that we can to accommodate the unexpected change but with last minute delays of over 30 minutes, you will be charged for an extra hour waiting time at the airport if not notified of the delay in advance.

We do not offer refunds for cancelled flights within 24 hours of our scheduled service.

We cannot track If your flight makes it earlier than scheduled and you get to the airport before the driver.